Akitas®|Pro

C11 Bagged Vacuum Cleaner

Surprisingly Powerful with Large
Capacity. Create a Clean Living!



Chelsea Company Limited
Corylus, Burtons Way
Chalfont St Giles, HP8 4BP, UK
Version 2.0 (23-09-2025)

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AkitasPro C11

Bagged Vacuum Cleaner

Features:

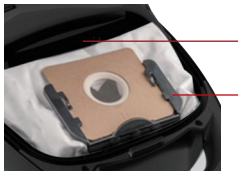
1. Air relief valve
2. Extension release switch
3. Telescopic tube
4. On/Off button
5. Hose
6. Carry handle
7. Dust bag cover latch
8. Hose connector
9. Blockage indicator
10. Variable suction control
11. Cable rewind button
12. Combination floor tool
13. Inlet filter
14. Dust bag holder
15. Floor tool holder
16. Exhaust grill (HEPA inside)
17. Power cord
18. Caster wheel
19. Floor tool holder

Accessories:

20. 2-in-1 crevice tool
21. Upholstery tool
22. Disposable dust bag x2 (One inside the machine)

Specifications:

Voltage: 220-240V~ 50-60Hz
Power: 2200W Max
Dust Bin Capacity: 2.2L
Net Weight: Approx 5.7kg
Box size: 525x325x310mm
Power Cord Length: 7m
Hose Length: 1.5m
Off Mode Power Consumption:<0.3W









20



21



22



Features

Before You Begin

Congratulations on the purchase of your new AkitasPro C11 Bagged Vacuum Cleaner. This product is designed with a variety of helpful features to make cleaning more efficient and convenient.
To ensure you get the best performance and fully benefit from your new cleaner, **please read this instruction manual carefully before operating the appliance.** This vacuum is intended for domestic use only and should be used to remove dry dirt and dust from household carpets, flooring, walls, and fabrics. Misuse, including using it for industrial cleaning, may void the manufacturer's warranty.

Keep this manual in a safe and convenient place for future reference.

Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.

Precautionary measures:



1. **Do not** operate the cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the plug into the wall, make sure your hands are dry.



3. When you want to unplug the device from the wall, do not pull the power cable. Gently pull the plug from the power socket.



4. Before turning on the vacuum cleaner, safely remove any large objects from the floor or cleaning surface to prevent damage to the filter.



5. **Do not use this vacuum cleaner to pick up water or liquids.**



6. If the hose inlet, combination floor tool or telescopic tube are blocked, you should switch off the cleaner straight away and remove from mains power. First clear the blocked substance before attempting to start the vacuum cleaner again.

Safety Precautions & Warnings

IMPORTANT! Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an Ac power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual.
Never operate the vacuum cleaner without dust bag.

When using your vacuum cleaner, basic precautions should always be observed, including the following:

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they ***do not*** play with the appliance.
3. To prevent electrical shock, ***do not*** immerse the appliance, battery, or power plug into water or other liquids.
4. To prevent electrical shock, ***do not*** use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cord before use, the power cord and the plug should be in a good condition and ***must not*** be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
6. Ensure the wall outlet and appliance is switched off before unplugging.
   Do not unplug by pulling on the power cord.
7. To unplug, grasp the plug, not the power cord.
   Do not pull or carry the appliance by the
8. power cable, use the power cable as a handle or pull the power cable around sharp edges or corners. Avoid running the appliance over the power cable.
   Do not handle or operate the appliance with
9. wet hands and follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.
11. ***Do not*** attempt to change the attachments while the appliance is plugged in to mains power supply. Switch off and remove plug from mains power supply. Use only manufacturer's recommended accessories.
12. ***Do not*** operate the vacuum cleaner too close to the heaters, radiators and other hot surfaces.
13. ***Do not*** use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. ***Do not*** use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia)
15. Ensure the appliance is disconnected from the mains power supply before connecting the hose to the unit.
16. ***Do not*** operate or use the appliance without the dust bag and/or filters in place.
17. Before vacuuming, remove any large on sharp objects from the floor or cleaning. surface in order to prevent damage to the filter.
18. If the hose inlet, floor head or the telescopic tube is blocked, switch off the cleaner straight a way and remove from the mains power. First clear the blocked object before attempting to start the vacuum cleaner again.
19. Hold the plug when rewinding onto the cord reel. To prevent accidental injury ***do not*** allow the plug to whip when rewinding.
20. ***Do not*** extend the power cable beyond the yellow mark.
21. ***Do not*** leave the appliance unattended when it is connected to a mains power supply.
22. Before carrying out any maintenance service or cleaning the filters. Always switch off the wall outlet, vacuum cleaner and then disconnect the plug from power supply.
23. Keep ends of the hose, telescopic tube and other openings away from your face and body.
24. ***Do not*** use the vacuum cleaner if it is damaged or breaks down. Check the electrical regularly for defects. IIf connection cables, electrical hoses, electrical contacts and electric tubes are damaged, have them replaced immediately.
25. ***Never*** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
26. ***Never*** attempt to make any modifications electrically to the vacuum cleaner.
27. Always store the appliance indoors in a cool and dry place.
28. ***Do not*** pick up water, dry household use only.
29. Damage caused by improper use or by ***not*** observing the instructions in this manual will void warranty.

Before First Use:

1. Carefully remove all packaging materials and retain for future use.
2. Check for transport damage.
3. Before connecting the product to the power supply, check that the power supply voltage and current rating correspond with the power supply details shown on the product rating label.
4. ***Risk of suffocation!*** Keep any packaging materials away from children-these materials are a potential source of danger, e.g., suffocation.

Assembly

WARNING! Always switch off the cleaner before fitting or removing accessories.



1. Insert the flexible hose into the hose inlet of the vacuum.
   Press until it clicks into position.
   Remove by pressing the two buttons and gently pull to release the flexible hose.



2. Gently insert the handle into the telescopic tube and push until it is locked into place.
   To extend the *telescopic tube*, push the extension release switch while holding the wider section and pull the narrow tube to the desired length.



3. Place the combination floor tool onto the floor and gently insert the telescopic tube into the combination floor head.
   Push until it is locked into place.

Accessories



Combination floor tool

This versatile combination floor tool easily switches between carpet and hard floor cleaning.

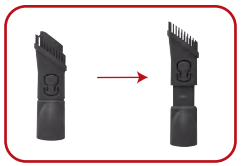
1.The Floor Mode
For smooth, hard surfaces such as floors, stairs, wood, ceramic, tiles and marble.

2.The Carpet Mode
For soft surfaces such as carpets and rugs.



Upholstery tool

For vacuuming furniture and upholstery.



2-in1 crevice tool

Eliminates dust from hard to reach places such as from corners and in between cushions.



Disposable dust bag x2

Single-use for quick and hygienic disposal. Easy to replace and convenient to use.

Instructions For Use

Using the Suction Control Dial

The suction power can be regulated by using the Suction Control Dial to achieve optimum cleaning results. To change the suction power to suit a particular cleaning task, simply turn the dial to point at the appropriate symbol.



Suction Control Dial

IMPORTANT! Always remove the power plug from the power supply before fitting or removing accessories.



1. Pull the power cable from the main unit by holding the plug. Do not exceed the yellow marker on the cable.
   Note: Ensure the vacuum is fully assembled before using.
2. Insert the plug into a power socket and turn the power on.



3. Press the power on/off button to operate the vacuum. (Press again to turn off the vacuum).
4. Move the floor head back and forth over the surface.



5. Press the On/Off Button to turn off the vacuum. Unplug the power cable from the power supply. To rewind the power cable, press the cable rewind button with one hand and guide the cable with the other hand to ensure that it does not whip causing damage to the cable.

Suction Power Adjustment Note:
You can regulate the suction power by sliding the *Air Relief Valve* (suction regulator) back or forth on the hose handle. For delicate surfaces, we recommend using a lower suction setting.

Vacuum Cleaner Storage



When not in use, ensure that the cleaner is disconnected from to the power supply and that the cable is fully retracted.

Note:
The combination floor head can be conveniently hung on the storage hook located on the back of the unit for easy use and storage.



The 2-in-1 crevice tool can be conveniently stored at the rear of the unit.

Maintenance

IMPORTANT! Before carrying out any maintenance service or cleaning the filters. Always switch off the wall outlet, vacuum cleaner and then disconnect the plug from power supply.

Replacing the Dust Bag

Note: Always use only the dust bag supplied or recommended by the manufacturer. Using unauthorized bags may damage the machine and void the warranty. Ensure the dust bag is correctly installed before operating the cleaner. If the bag is not installed properly, the dust bag cover may not close completely.



1. Remove the hose from the hose inlet.
   Open the dust bag cover.

   Note:
   When the blockage indicator turns red or suction power decreases, check for blockages in the air channel or replace the dust bag.



2. Remove the bracket and the dust bag assembly.
   Remove the dust bag when it is full and replace with a new dust bag.



3. Reinsert the bracket and dust bag assembly.
   Gently close the dust bag cover, ensuring it clicks into place.

Cleaning and Replacing the Pre Filter

IMPORTANT! Always remove the power plug from the power socket before performing any maintenance.
The pre-motor filter should be replaced every six months or when it becomes visibly dirty.
Always operate the cleaner with clean filters; otherwise, there may be a reduction in the suction power or motor damage may result.
Note: Do not use a washing machine to wash the filter or a hair drier to dry the filter.



1. Open the dust bag cover, remove the bracket and the dust bag assembly.
2. Gently remove the pre filter.
3. Replace with a new filter or clean as described.

Cleaning and Replacing the Exhaust HEPA Filter

The exhaust HEPA filter is installed behind the exhaust grill.
This filter is washable. When dust or dirt becomes visible on the surface of the HEPA filter, rinse it gently with lukewarm water or replace it to maintain optimal suction performance. Frequent washing may shorten the filter's lifespan, so clean only when necessary.
Note: It is recommended to replace the filter every 6 months or when it becomes visibly dirty.



1. Remove the exhaust grill to access the exhaust HEPA filter.
2. Gently remove the exhaust HEPA filter as shown.
3. Replace with a new filter or clean as described.

Spare Parts

Part	Part Number
Hose	9358199003854
Exhaust HEPA Filter	9358199003878
Pre Filter	9358199003892
Telescope Tube	9358199003885
Disposable dust bag	9358199003915
Dustbag holder	9358199003908

Troubleshooting

Problems and Solutions

If you come across a problem, please use this checklist and confirm the following points before contacting Akitas Customer Care.

Fault	Solutions
Vacuum fails to turn on	● Check that the power cable is inserted securely; remove from the power supply and then reinsert into the power supply. ● Check that the On/Off switch is in the"On"position.
Low suction or poor pickup	● Switch off the machine. ● Check the appliance to ensure there are no blockages. ● Clear any blockages that may be found. ● Check that the pre-motor filter is not dusty; clean or replace the pre-motor and rear-motor filters. ● Check whether the dust bag is full; replace the dustbag if it is full.
The vacuum is making an unusual sound and hissing.	● Turn off the cleaner immediately. ● Check the appliance to ensure there are no blockages. ● Clear any blockages that may be found.
The vacuum is difficult to push.	● Change to the correct setting for your floor type. ● Open the slider on the hose handle to reduce the suction power if needed.

Akitas CUSTOMER CARE
Thank you for your interest and purchase of Akitas Vacuum Cleaner! In the event of service or advice being needed, please contact Chelsea Company Limited.
Our Email: service@akitasclean.com
Our Website: www.akitasclean.com

AkitasPro C11

Bagged Vacuum Cleaner

Conditions of warranty

Your Akitas Cleaner Warranty

In the case of domestic use, your Akitas cleaner comes with a **ONE-YEAR** parts and labor warranty against product defects and failures when used in accordance with this warranty statement.

- This warranty starts from the original date of purchase and is **non-transferable.**
- Please retain your original **proof of purchase** for any warranty claims.
- This warranty is valid **ONLY** in the country where the cleaner was purchased.

WHAT Akitas WILL DO

Akitas will, at its option, repair or replace a defective vacuum or vacuum part covered by this warranty. Repairs may be performed using new or refurbished parts that meet or exceed Akitas' specifications for new parts. The replaced parts will become the property of Akitas.

If Akitas decides to repair or replace the cleaner, it will do so at its own cost. However:

- If proof of purchase cannot be provided at the time of a warranty claim, any work carried out will be chargeable.
- Any transportation costs related to the repair of defective parts must be borne by the claimant.
- The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

Chelsea Company Limited ("Akitas") reserves the right to final interpretation of the repair.

WHAT IS COVERED

Your Akitas warranty covers:

- The repair or replacement of your Akitas appliance if found defective due to faulty materials, workmanship, or function within 1 years of purchase or delivery
- If a part is no longer available or out of manufacture, Akitas will replace it with a functional replacement part.
- This warranty is valid **ONLY** if the appliance is used in the country in which it was sold.

WHAT IS NOT COVERED

Under your Akitas warranty, the following are not covered:

- Accidental damage, negligent use, misuse, neglect, or careless handling not in accordance with the Akitas Operating Manual.
- Non-domestic use or use outside the country of purchase.
- Improper assembly or installation of parts not following Akitas instructions.
- Use of unauthorized parts or accessories not produced or recommended by Akitas.
- Repairs or alterations performed by unauthorized third parties.
- External damage caused by transit, weather, electrical outages, or power surges.
- Blockages that cause motor damage.
- Normal wear and tear, such as fuses or brush bars.
- Use on rubble, ash, or plaster.
- Reduction in battery discharge time due to age or usage (for cordless machines only).

If your Akitas warranty does not apply, you may still have statutory rights as a consumer.

For any doubts regarding coverage, please email Akitas Customer Care.

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