AkitasPro V15

Cordless Stick Vacuum Cleaner

Conditions of warranty

Your Akitas Cleaner Warranty

In the case of domestic use, your Akitas cleaner comes with a **ONE-YEAR** parts and labor warranty against product defects and failures when used in accordance with this warranty statement.

- This warranty starts from the original date of purchase and is **non-transferable.**
- Please retain your original **proof of purchase** for any warranty claims.
- This warranty is valid **ONLY** in the country where the cleaner was purchased.

WHAT Akitas WILL DO

Akitas will, at its option, repair or replace a defective vacuum or vacuum part covered by this warranty. Repairs may be performed using new or refurbished parts that meet or exceed Akitas' specifications for new parts. The replaced parts will become the property of Akitas.

If Akitas decides to repair or replace the cleaner, it will do so at its own cost. However:

- If proof of purchase cannot be provided at the time of a warranty claim, any work carried out will be chargeable.
- Any transportation costs related to the repair of defective parts must be borne by the claimant.
- The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

Chelsea Company Limited ("Akitas") reserves the right to final interpretation of the repair.

WHAT IS COVERED

Your Akitas warranty covers:

- The repair or replacement of your Akitas appliance if found defective due to faulty materials, workmanship, or function within 1 years of purchase or delivery
- If a part is no longer available or out of manufacture, Akitas will replace it with a functional replacement part.
- This warranty is valid **ONLY** if the appliance is used in the country in which it was sold.

WHAT IS NOT COVERED

Under your Akitas warranty, the following are not covered:

- Accidental damage, negligent use, misuse, neglect, or careless handling not in accordance with the Akitas Operating Manual.
- Non-domestic use or use outside the country of purchase.
- Improper assembly or installation of parts not following Akitas instructions.
- Use of unauthorized parts or accessories not produced or recommended by Akitas.
- Repairs or alterations performed by unauthorized third parties.
- External damage caused by transit, weather, electrical outages, or power surges.
- Blockages that cause motor damage.
- Normal wear and tear, such as fuses or brush bars.
- Use on rubble, ash, or plaster.
- Reduction in battery discharge time due to age or usage (for cordless machines only).

If your Akitas warranty does not apply, you may still have statutory rights as a consumer.

For any doubts regarding coverage, please email Akitas Customer Care.

Akitas® Pro

Chelsea Company Limited
Corylus, Burtons Way
Chalfont St Giles, HP8 4BP, UK
Version 1.0 (09-04-2025)

Akitas®|Pro

Cordless Stick Vacuum Cleaner

V15



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AkitasPro V15

Features:

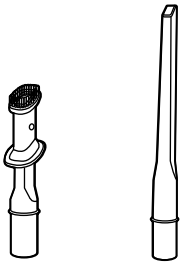
1. Battery pack
2. On/off button
3. Suction power control button
4. Battery pack release button
5. LED display
6. Dust bin
7. Dust release button
8. Dust bin remove button
9. Rod release button
10. Rod
11. Motorized brush release button
12. Motorized brush

Specifications:

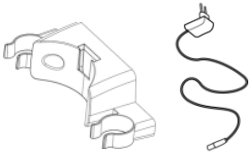
Charger input: 100-240V~50/60Hz
Charger output: 30V, 0.6AMax
Machine Max. power: 500W
Dust bin capacity: 0.6L
Battery type: 2500mAh
Battery voltage: 25.2V
Net weight: Approx 2.8kg
Running time: Approx Up to 58mins
Charging time: 4-5 hours

Accessories:

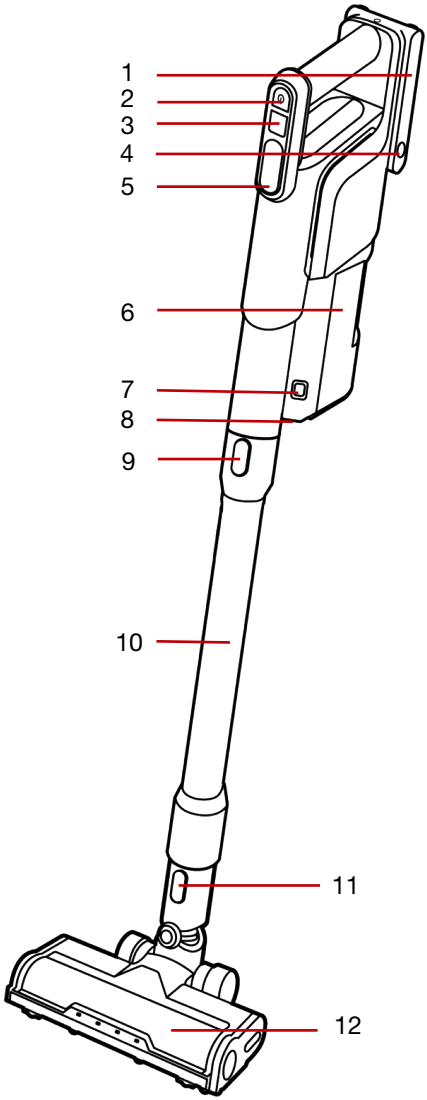
13. 3-in-1 nozzle
14. Long crevice nozzle
15. Wall storage bracket
    (including two screws and two expansion tubes)
16. Charging adapter



13 14



15 16



Before You Begin

Congratulations on the purchase of your new AkitasPro V15 Cordless Stick Vacuum Cleaner.
There are many useful features built into your stickvac. We recommend that you carefully read this instruction manual to take the best advantage of these features.

Please read this manual before operating the cleaner

This will ensure you obtain full benefit from your new stickvac. Keep this Instruction Manual in a handy place for future reference.

Important

Always switch off the appliance before cleaning, when not in use, attempting any maintenance task, fitting or removing accessories. This charger must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should be charged with the charger provided. This cleaner should only be used for its intended purpose as described in these instructions.

IMPORTANT! This product can not stand by itself, must be placed in the stand with the rod and motorised brush connected. Otherwise may damage the cleaner.

Precautionary measures:



1. Do not operate the cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the plug into the wall, make sure your hands are dry.



3. When you want to unplug the device from the wall, do not pull the power cable. Gently pull the plug from the power socket.



4. Before turning on the vacuum cleaner, safely remove any large objects from the floor or cleaning surface to prevent damage to the filter.



5. **Do not use this vacuum cleaner to pick up water or liquids.**

WARNING! To reduce the risk of fire, electric shock, or injury when using an electrical appliance, basic precautions should always be followed, including the following:

This cleaner should only be used for its intended purpose as described in this instruction manual.

Never operate the vacuum cleaner without filters.

Do not point the rod, power head, or any other accessory at the eyes or ears, nor put it in your mouth. Do not use on pets. Do not use this vacuum cleaner if the battery pack housing and/or the charger housing is damaged.

When using your vacuum cleaner, basic precautions should always be observed, including the following:

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they ***do not*** play with the appliance.
3. To prevent electrical shock, ***do not*** immerse the appliance, battery, or power plug into water or other liquids.
4. To prevent electrical shock, ***do not*** use the vacuum cleaner outdoors or on wet surfaces.
5. The appliance and charger are intended for domestic indoors use only.
6. ***Do not*** handle or operate the appliance with wet hands, and follow electrical safety precautions at all times.
7. Extreme caution should be exercised when using the appliance on stairs.
8. ***Do not*** attempt to change the accessories while the appliance is switched on. Use only manufacturer's recommended accessories.
9. ***Do not*** use the appliance to pick up flammable items or combustible liquids (e.g., gasoline, hot ashes, cigarettes, matches, explosive materials, or anything burning), or use in areas where such substances may be present.
10. ***Do not*** use the appliance to pick up toxic materials (e.g., chlorine bleach, ammonia).
11. If the air inlet or floor head is blocked, switch off the cleaner immediately. Clear the blocked object before attempting to start the vacuum cleaner again.
12. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner.
13. Keep openings away from your face and body.
14. ***Do not*** use the vacuum cleaner if it is

damaged or broken. If connection cables are damaged, have them replaced immediately.

15. ***Never*** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections, with water or liquid cleaners.
16. ***Never*** attempt to make any modifications electrically to the vacuum cleaner and charger.
17. Always store the appliance battery and charger indoors in a cool and dry place.
18. ***Do not*** pick up water or liquids. For dry household use only.
19. Use the electric power head only for vacuuming dust and dry substances in the home.
20. ***Never*** touch the roller brush while the vacuum cleaner is switched on.
21. To prevent unnecessary wear on the power head, keep it moving while in operation.
22. Damage caused by improper use or by not observing the instructions in this manual will void the warranty.
23. Always check the power cable before use, the power cable and the power adapter should be in a good condition and must not be damaged. If the power cable or the charger adaptor is damaged or defective, it must be replaced.
24. ***Do not*** unplug the charger by pulling on the power cable. To unplug, grasp the power adapfer, not the power cable and gently pull the power adapter from the power socket.
25. ***Do not*** operate the vacuum cleaner too close to heaters, radiators and other hot surfaces.
26. ***Never*** operate or use the vacuum cleaner without the filters in place.
27. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
28. ***Never*** run over the power cable with the power head, as this may cause damage to the powercable.

Battery use and care:

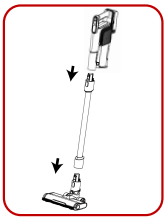
1. The appliance is only to be used with the charger uniquely provided with the appliance.
2. Only charge the battery inside the product and only use the specifically designated charger to charge the product.
3. When appliance is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws, or other small metal objects that can make a connection from one terminal to another. Shorting the appliance terminals together may cause burns or a fire.
4. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If the liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
5. ***Do not*** charge or store the appliance outdoors or inside the car. Only charge or store the battery in a dry indoor are awhere the temperature is more than 0°C but less than 45°C. The charger is for indoor used only.
6. ***Never*** attempt to open the battery for any reason. If the plastic housing of the battery casing breaks or cracks,immediately discontinue use and ***do not*** recharge.
7. The charger adapter contains electrical connections inside.The charger adapter is not serviceable part.
8. Before disposal of your battery, fully discharge your battery by running the product until it stops.
9. The cleaner contains a Li-Ion battery. ***Do not*** dispose the appliance with your local garbage. Contact your local council for instructions on how to safely dispose of the battery.
10. ***Do not*** use the charger to charge a non-chargeable battery.
11. ***Do not*** touch or insert objects into battery pack terminal.
12. ***Do not*** attempt to short circuit the battery terminal.

Before First Use:

1. Carefully remove all packaging materials and retain for future use.
2. Check for transport damage.
3. Before connecting the product to the power supply, check that the power supply voltage and current rating correspond with the power supply details shown on the product rating label.
4. ***Risk of suffocation!*** Keep any packaging materials away from children-these materials are a potential source of danger, e.g., suffocation.

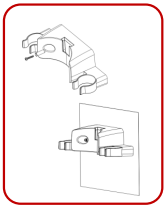
Assembly

Important! Always switch off the cleaner and remove the plug from the electricity power supply before cleaning your appliance when attempting any maintenance task, Power off before any assembly or accessories replacement
Note: This product can not stand by itself, must be placed in the stand with the rod and motorised brush connected. Otherwise may damage the cleaner.

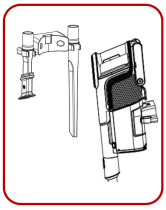


1. Follow the illustration to insert one end of the rod into power head. You will hear a "click" sound when it is securely in place.

2. Insert the other end of the rod into the air inlet of the cleaner. You will hear a "click" sound when it is securely in place.



3. Follow the illustration to secure the wall bracket to the wall with screws.



4. Follow the illustration to insert the accessories into the wall bracket, then place the product in the wall bracket.

Instructions For Use

Akitas V15 offers multiple usage styles; it can function as both an upright vacuum cleaner and a handheld vacuum cleaner, adapting to different cleaning environments with its versatile forms.

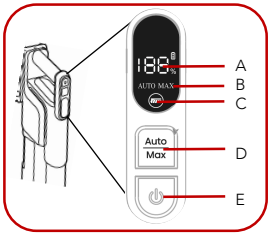
Used as Stick Vacuum Cleaner:



1. Press the power button, move the product back and forth to start your cleaning.
2. Suction power button: Press it to adjust between Auto and Max modes.
3. After use, press the power button again to turn off the product.

Caution:
The power head rotates at a very high speed. To avoid damage to cleaning surface, do not stay in same spot for too long.

Display Indication:



A: **Battery status indicator**
Remaining battery level is displayed as apercentage.
B: **Operation mode indicator**
AUTO: Normal vacuuming
MAX: To vacuum with max suction power.
C: **Roller brush blockage indication**
D: **Operation mode switch**
The operating mode changes each time the button is pressed.
E: **Operation switch**
To turn the vacuum on or off.

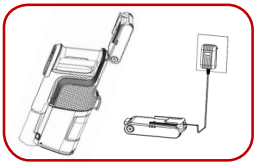
Used as Handheld Vacuum Cleaner:



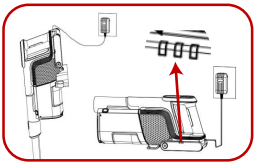
Replace the power head with attached 3-in-1 nozzle, or long crevice nozzle use it as a handheld vacuum cleaner.

Charging the Machine:

Insert the charger cable into the battery charging port and the light flashes to start charging.
(Both charging methods are available)



OR



Charging indicator light:
Battery LED flashes indicates: battery requires a charging. When all three led stop flashing battery is fully charged.
Important: As a safety precaution, the vacuum cannot be switched on while it is charging.

NOTE:

1. **The battery does not come pre-charged. Charge the battery before use.**
2. It is recommended to charge your product after each use to maintain maximum performance.
3. For initial use, fully charge the product and use it 1-3 times until the battery is completely depleted to properly activate it.
4. Normal charging takes approx. 4-5 hours.

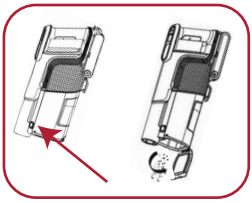
CAUTION! Do not try to open the battery or repair it yourself. The charging adapter contains electrical connections inside.
IMPORTANT! Disconnect the charger adapter from the mains power supply when the charger adaptor is not connected to the cleaner. Always use manufacturer's recommended charger.
Charge only within the range of 0°C to 45°C; extreme temperatures may extend charging time or damage the battery. If the temperature exceeds 50°C, overheating protection will activate.

Accessories

Accessory	Use	
3-in-1 nozzle	Soft bristles help remove dust without scratching surfaces.	
Long crevice nozzle	For crevices,corners and hard to reach areas.	
Wall storage bracket	Store the main unit and accessories	
Charging adapter	Charge the battery	

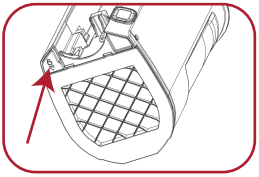
Maintenance

Clean the Dustbin:

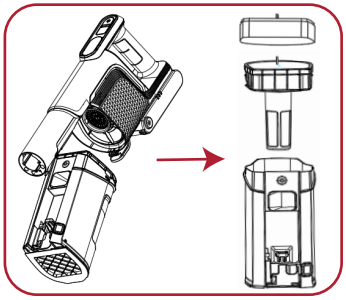


1. Switch off the cleaner and detach the rod and power head.
2. Aim the dustbin at garbage bin, push down the release button, and gently sway the dust bin to empty the dust, then close back the dust bin bottom.

Clean the Filters:



1. Press the button at the bottom of the dust bin and pull the dust bin outward to remove the dust from the main unit.



2. Take out the filters and clean them.
3. After cleaning, reassemble the sponge filter, HEPA filter and filter mesh. Improper assembly of the sponge filter, HEPA filter or filter mesh could lead to air or dust leakage.

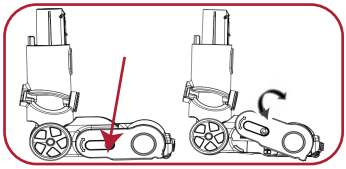
Attention:

The plastic filter mesh can be washed directly with water. Do not water wash the HEPA filter unless it gets very dirty. Before assembling back hepa filter, please make sure it is all dry (natural dry 24 hours).

Note: It is recommended to clean the filters after every 4-6 uses.

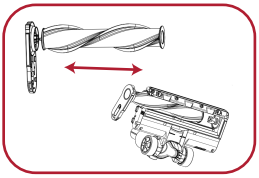
WARNING: Do NOT use the product without the sponge filter and HEPA filter.

Clean the Power Head and Replace the Roller Brush:



1. Disconnect the power head from the rod.

2. To release the brush roller from the power head. Press the 'push' button and twist the side cap clockwise. Gently pull the roller from the power head.



3. If a build-up of debris is wound around the brush roller, remove by carefully cutting with scissors. Avoid damaging or cutting the bristles.

Safety Precautions:

1. Keep hair, hands and feet away from rotating brush while the motorised brush is running.
2. Do not run the motorised brush over electric cables or string.
3. Do not use the motorised brush on pets.
4. If children are present, make sure to turn the vacuum off when leaving the motorised brush unit unattended.
5. Do not attempt to service or unclog the motorised brush while the vacuum is running.
6. The motorised brush will operate when it is connected to the vacuum cleaner.

Spare Parts

Part	Part Number
Filter mesh	9358199003304
HEPA filter	9358199003267
Filter sponge	9358199003298
Dust bin	9358199003274
Charging adapter	9358199003250
Wall storage bracket	9358199003717

Troubleshooting

Problems and Solutions

If you come across a problem, please use this checklist and confirm the following points before contacting Akitas Customer Care.

Fault	Possible causes	Solution
Product cannot start	●Running out of power	●Referring to “battery charging” instruction, charge the battery
No suction or loss of suction power	●Dustbin is full of dust. ●HEPA or filter mesh is not correctly assembled or dust blocked the HEPA ●Nozzle and/or rod blocked, protection function activated	●Empty the dust bin ●Assemble the HEPA again or clean/replace HEPA ●Unblock the nozzle and/or rod
Brush roller does not spin	●Roller blocked, protection function activated	●Follow the instructions to clean the power head
Using time shorter	●Battery not fully charged ●Battery aging	●Refer to the "Battery charging" instruction and charge the battery ●Purchase an original battery pack from manufacturer

Akitas CUSTOMER CARE

Thank you for your interest and purchase of Akitas Vacuum Cleaner! In the event of service or advice being needed, please contact Chelsea Company Limited.

Our Emai: service@akitasclean.com

Our Website: www.akitasclean.com